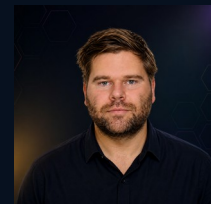


TEEMU RAUTIAINEN

IT MANAGER · PROJECT MANAGER · PROJECT ENGINEER

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PROFILE

IT Manager and technical project lead with more than 10 years of experience in **developing business-critical IT environments, ERP/WMS solutions, integrations and digitalisation initiatives**. I connect business needs with technical delivery and take initiatives from requirements and solution design through testing, implementation and continuous improvement. Strong hands-on approach to automation, data and AI-assisted system development.

CORE COMPETENCIES

Project & Change Management

Requirements · testing · go-live

IT Management

Budgeting · prioritisation · continuity

Business Systems

ERP · WMS · CRM · PIM

Infrastructure & Data

M365 · Azure · SQL · Power BI

Integrations & Automation

EDI · API · Python · Power Automate

Stakeholders & Vendors

Management · users · vendors

EXPERIENCE

IT Manager · STC-Trading Oy

2013 - Present

- Lead the development of a business-critical IT environment and systems landscape alongside multiple concurrent projects, with responsibility for prioritisation, budgeting, resource coordination and vendor collaboration.
- Drive system renewals and technical changes from business need to production: requirements definition, solution evaluation, process design, testing, implementation and post-go-live stabilisation.
- Own the technical landscape of Microsoft Dynamics NAV ERP, Astro WMS and the order-to-delivery processes and integrations between them.
- Develop B2B/EDI integrations with customers, suppliers and partners (ORDERS, ORDRSP, DESADV, INVOIC; EDIFACT, XML, JSON, SFTP/AS2, API and PEPPOL/UBL).
- Build Python and Power Automate automations to reduce manual work, improve process repeatability and streamline exception handling.
- Responsible for the reliability, security, continuity and technical troubleshooting of Microsoft 365, Azure, Active Directory, Windows Server and SQL Server environments.

SELECTED PROJECTS

NORD CRM - Concepted, designed and built a business system from the ground up through production deployment; the solution combines CRM, sales, service, reporting, warehouse analytics and AI-assisted workflows.

ERP to WMS - Led the adaptation of the in-house ERP and integration environment to an external warehouse partner's new WMS, covering process alignment, test planning, integration verification, vendor collaboration and technical coordination.

OTHER KEY PROJECTS

B2B / EDI - Technical ownership of an integration environment connecting the ERP with customers, suppliers and other partners through multiple message types, formats and transfer methods.

IT systems & digitalisation - Implementation and development of business-supporting systems and IT services including Dynamics NAV, Pimmix PIM, eTasku, Azure, cybersecurity solutions and Maplet.

Business process automation - EDI message routing, DESADV processing, delivery tracking and document workflows using Python, Power Automate and scheduled background processes.

AI-assisted development - ChatGPT/Codex and OpenAI Responses API supporting design, implementation and documentation; structured JSON Schema workflows and a human-in-the-loop approach.

EARLIER EXPERIENCE

Back Office · Naikon Oy

2011 - 2013

- Operational work across sales, orders and warehouse processes, alongside system use and development; user training and practical process improvement.

Helicopter Mechanic · Helitech Oy

2009 - 2011

- Helicopter maintenance and repair in an international, English-speaking environment. Troubleshooting, documentation and safety-critical work.

EDUCATION

Information and Communication Technology, Open UAS Studies ·

Ongoing

Metropolia University of Applied Sciences

87 ECTS completed. Studies include programming and data, SQL, Power BI, AI, cybersecurity, Dynamics 365 ERP/CRM, Scrum and engineering mathematics.

Vocational Qualification in Business · Suomen Yrittäjäopisto

Completed

Vocational qualification in business, completed with excellent grades.

TECHNICAL SKILLS

Projects & leadership: project management, requirements definition, process design, change management, vendor management, testing, implementation

Business systems: Microsoft Dynamics NAV, Astro WMS, CRM, PIM, order-to-delivery, warehousing, invoicing, master data

Integrations & automation: EDI/EDIFACT, XML, JSON, REST/API, SFTP, AS2, PEPPOL/UBL, Python, Power Automate

Cloud, infrastructure & data: Microsoft 365, Azure, Active Directory, Windows Server, SQL Server, SQL, Power BI, DNS, cybersecurity

AI development: ChatGPT, Codex, OpenAI Responses API, JSON Schema, structured AI workflows, human-in-the-loop

LANGUAGES

Finnish - native **Swedish** - native **English** - daily working language